

SUBSCRIPTION TERMS

Last Updated: 10/06/2025

1. TRIAL

We may offer a free or a paid trial subscription for service. Unless you cancel at least 24 hours before the end of the trial, you will be automatically charged a price indicated on the payment screen for a chosen subscription period.

2. SUBSCRIPTION

The subscription renews automatically at the end of each period (each week, month, 6 months, year, or otherwise, depending on the option selected by you at the time of purchase) until you cancel.

3. PAYMENT METHOD

Payment will be charged to the payment method you submitted at the time of purchase at confirmation of purchase. You authorize us to charge the applicable fees to the payment method that you submit.

4. CANCELLATION

Canceling your subscription means that the automatic renewal will be disabled, but you will still have access to all your subscription features for the remaining time of then-current period. Note that deleting the app does not cancel your subscriptions.

If you purchased a subscription or enabled trial on App Store: You can cancel a trial or a subscription anytime by turning-off autorenewal through your Apple ID account settings. To avoid being charged, cancel the subscription in your Apple ID account settings at least 24 hours before the end of the trial or then-current subscription period. You alone can manage your subscriptions. Learn more about managing subscriptions (and how to cancel them) on [Apple support page](#).

If you purchased a subscription or enabled trial on Google Play: You can cancel a trial or a subscription anytime by turning off auto-renewal through your Google Play account settings. To avoid being charged, cancel the subscription in your account settings at least 24 hours before the end of the trial or then-current subscription period. You alone can manage your subscriptions. Learn more about managing subscriptions (and how to cancel them) on [Google's support page](#).

If you purchased a subscription or enabled trial on our website: You can cancel a trial or a subscription by contacting our support at support@toon.space or in the settings (the **Account** section).

5. CHANGES

To the maximum extent permitted by applicable laws, we may change subscription fees at any time. We will give you reasonable notice of any such pricing changes by posting the new prices on the app and/or by sending you an email notification, or in other prominent way. If you do not wish to pay the new fees, you can cancel the applicable subscription prior to the change going into effect.

6. REFUNDS

If you purchased a subscription or enabled trial on App Store: If you are eligible for a refund, you'll have to request it directly from Apple. To request a refund, follow these instructions from the [Apple support page](#).

If you purchased a subscription or enabled trial on Google Play: If you are eligible for a refund, you'll have to request it directly from Google. To request a refund, follow these instructions from the [Google's support page](#).

If you purchased a subscription or enabled trial on our website: To the extent permitted by applicable law, purchases made via our website are non-refundable and/or non-exchangeable, unless otherwise is stated herein or is required by applicable law.

7. CREDITS

You may pay for a subscription using Credits instead of, or in addition to, standard payment methods. The amount of Credits required for each subscription option will be shown to you on the payment screen before you confirm your purchase.

If you choose to pay with Credits, the required Credits will be deducted from your account at the time of purchase. Credits used as payment for subscriptions are subject to the same rules as other payment methods, including renewal and cancellation.

We may also offer subscriptions where you receive a certain number of Credits on a regular basis (for example, each week or month), depending on the subscription plan you select. The number of Credits and how often you receive them will be displayed on the payment screen when you purchase or start the subscription. Credits provided this way are subject to the same terms and conditions as other Credits in your account.

All use of Credits, including expiration or forfeiture, is governed by our [Terms of Use](#).

If you have any questions about using Credits for subscriptions, please contact us at support@toon.space.

NOTE FOR EU CITIZENS:

If you are an EU user, you have a period of **14 days** to withdraw from a contract, without giving any reason, and without incurring any costs.

Subject to the above clause, to exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by e-mail. You may use the model withdrawal form attached in our [Terms](#), but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

If you withdraw from this contract, we shall reimburse you for all payments received from you. We will make the reimbursement without undue delay, and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you have been presented with, and you have provided your prior express consent to begin the performance during the right of withdrawal period and acknowledgment that you will lose your right of withdrawal, then, unless the Service is defective, you will not be eligible for a refund in relation to digital content and will only be eligible to a proportional refund in relation to digital service. If this provision applies, we will provide you with a copy of the confirmation of your prior express consent and acknowledgment on a durable medium.

For more details please refer to our [Terms of Use](#).

If you have any questions in relation to the subscription terms, please contact us at support@toon.space.

Please take a screenshot of this information for your reference. This may help you to control your subscriptions.